

TO: All Weil-McLain Distributors and Agents

SUBJECT: **Ultra™ Series Boiler Safety Recall – Distributor Return Alternative**

IMPORTANT NOTICE

This bulletin is being issued to offer a return alternative to Distributors.

As a reminder, Weil-McLain® has received information indicating that a cap on the boiler manifold tube for Weil-McLain Ultra 80, Ultra 105, Ultra 155, and Ultra 230 MBH condensing, high-efficiency, gas-fired boilers manufactured **after June 2012 and prior to March 11, 2014**, can crack and allow gas to leak. If this happens, a risk of fire or explosion can arise. The CP Number range of affected boilers is **CP 6557046** through **CP 6955985**. An illustration showing the locations of the boiler model and CP number labels is enclosed. Weil-McLain is aware of three instances of cracked caps, but no incidents of gas leakage or fire have occurred.

Weil-McLain has requested that our distributors and agents immediately take the following actions:

1. Take inventory of your in-house Ultra 80, Ultra 105, Ultra 155, and Ultra 230 MBH condensing, high-efficiency, gas-fired boilers and check the manufacturing dates and CP numbers. Products manufactured after June 2012 and prior to March 11, 2014, CP # range **CP 6557046** through **CP 6955985**, must be returned to Weil-McLain for inspection.

Weil-McLain is now offering distributors the following alternative to returning these boilers to Weil-McLain:

2. In lieu of returning affected boilers described above to Weil-McLain for the inspection, and rework as needed, distributors may instead elect to have the purchasing and installing contractor inspect and perform any needed repair work at the time of installation. . If this alternative is elected, the distributor and contractor must strictly adhere to the following:
 - a. The distributor must provide Weil-McLain with a list of the CP numbers for each of the boilers in inventory that the distributor intends to have inspected/repaired at installation.
 - b. At the point of sale, the distributor must provide the purchasing and installing contractor with an appropriate replacement manifold kit for each of the affected boilers, and instruct the purchasing and installing contractor to perform the inspection and any needed repair pursuant to the instructions enclosed in the replacement manifold kit.
 - c. The distributor must record the following information on the attached log sheet for each individual boiler sold. This log sheet should be maintained and emailed weekly to Weil-McLain at ultragasinfo@weil-mclain.com.
 - i. CP number of boiler.
 - ii. Name, address and phone number of purchasing/installing contractor
 - iii. Signature of contractor acknowledging that they fully understand the inspection/repair requirements of the manifold, and to complete the reimbursement form and return it to Weil-McLain.
 - iv. Contractors should be made aware that labor hours for travel time for the inspection/rework completed during a boiler installation will not be reimbursed.

Where do I find the boiler Serial Number (CP Number)?

Answer: Look at the outside of the boiler package to find the CP numbers on the labels marked “INSTALLER COPY” and “DISTRIBUTOR COPY.” See picture below.



CP#s on Package Location



Larger View

Please direct any additional questions or concerns to your Weil-McLain sales or customer service representative.

Thank you for your assistance in this important matter.

Enclosures