



Marketing Bulletin

BULLETIN NO: MB-0808

DATE: March 18, 2008

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TO: All Weil-McLain Distributors and Agents
FROM: Tony Curran, V.P. of Sales
SUBJECT: **CGi 3, 5 and 6 Section Boilers**

You received a prior bulletin (MB-0806 dated February 12, 2008), which advised that, during testing of the CGi-3, CGi-5, and CGi-6 section boilers for increased efficiency, we found concerns with the orifice size.

In response to this issue, Weil-McLain has implemented a program to replace orifices on CGi-3 and CGi-5 section boilers manufactured from October 1, 2001 through December 31, 2007, with serial numbers ranging from CP# 4134351 to CP# 5698635.

As a precautionary measure, we have also implemented a program to replace collector hoods on all CGi-5 and CGi-6 section boilers manufactured from March 1, 2005 through December 31, 2007, with serial numbers ranging from CP# 5079167 to CP# 5694996.

For affected CGi boilers sold to contractors

Notify all installers who purchased CGi-3 and CGi-5 section boilers manufactured from October 1, 2001 through December 31, 2007 with serial numbers ranging from CP# 4134351 to CP# 5698635, and CGi-5 and CGi-6 section boilers manufactured from March 1, 2005 through December 31, 2007, with serial numbers ranging from CP# 5079167 to CP# 5694996. The installer should use the appropriate replacement kit for the boiler size, and replace the collector hood and/or orifices following the procedures outlined in the attached Gold CGi Series 2 Service Kit Instructions (for orifice replacement) and Gold CGi Series 2 Collector Hood/Transition Replacement Instructions. All replaced parts must be returned to an authorized Weil-McLain distributor for verification and final disposal.

Boiler Model	CP# Range	Manufacture Dates	Replace	Instruction Document
CGi-3, CGi-5	CP# 4134351 - CP# 5698635	10/1/2001 - 12/31/2007	Orifices	Gold CGi Series 2 Service Kit Instructions
CGi-5, CGi-6	CP# 5079167 - CP# 5694996	3/1/2005 - 12/31/2007	Collector Hood	Gold CGi Series 2 Collector Hood/Transition Replacement

Weil-McLain will compensate authorized distributors \$5.00 for each claim form verified. Weil-McLain will reimburse the qualified heating installer/service technician for two (2) hours of labor plus travel time at a labor rate of \$100 per hour for each collector hood replacement, and one (1) hour of labor plus travel at a labor rate of \$100 per hour for orifice replacement.

All installer/service technician reimbursement requests must be submitted via fax to (866)556-1539 on the CGi Collector Hood/Orifice Replacement Payment Form, and must include the contractor's labor bill and the signature of a representative from an authorized Weil-McLain distributor.

For affected CGi boilers presently warehoused by a distributor or wholesaler

Distributors with affected CGi-3, CGi-5 and CGi-6 boilers currently in inventory may select one of the following two options:

1. Perform repairs in accordance with the instructions outlined in this bulletin, and submit reimbursement requests on the CGi Collector Hood/Orifice Replacement Payment Form.
2. Return the affected boiler(s) for immediate replacement. Exchanges will be replenished from our inventory with new CP #'s. Boiler credits will not be issued. The steps to initiate return are as follows:
 - a. Confirm affected CGi-3 and CGi-5 section boiler(s) in inventory fall within the range of CP# 4134351 to CP# 5698635. Confirm affected CGi-5 and CGi-6 section boiler(s) in inventory fall within the range of CP# 5079167 to CP# 5694996
 - b. Return affected boiler(s) via our standard RGA process no later than April 15, 2008 (on the RGA mark **CGi orifice/collector hood**-attach paperwork to unit).
 - c. Ship the affected CGi boilers collect via ABF, Milan Transport, or FedEx Freight to:

Weil-McLain
Attn: CGi Collector Hood/Orifice Corrective Action Plan
523 S. New Street
Eden, NC 27288

For technical or repair questions, please contact Weil-McLain Technical Services at (219) 879-6561. For general information or questions, contact your local Weil-McLain area sales office.

Enclosures:

CGi Collector Hood/Orifice Replacement Payment Form
Gold CGi Series 2 Collector Hood/Transition Replacement Instructions
Gold CGi Series 2 Service Kit Instructions