

Weil-McLain® Heat Pump

Model ECO™ Air To Water - Split

Limited Warranty for Residential Use

Please register your purchase of this Weil-McLain Product at www.weil-mclain.com.
Retain proof of purchase and installation date.

A. What Does This Limited Warranty Cover?

This Limited Warranty for Residential Use covers any defects in material and workmanship in your Weil-McLain Heat Pump Model ECO (the “Product”), manufactured by WM Technologies, LLC.

B. How Long Does The Coverage Last?

There are two separate coverage periods under this Limited Warranty: (1) the Compressor Limited Warranty Period (in the Outdoor Unit (ODU)), and (2) the Parts Limited Warranty Period (for the Outdoor Unit (ODU) and the Indoor Unit (IDU), is covered under the Parts Limited Warranty). The Compressor Limited Warranty Period runs for five (5) years from the date your Product was installed. The Parts Limited Warranty Period runs for five (5) years with registration, or two (2) years without registration, from the date your Product was installed and applies to all parts of your Product except the compressor.

Item	Coverage
Compressor	5 years
All Other Parts – with Registration within 90 days of installation	5 years
All Other Parts – without Registration	2 years

C. Who Can Make Claims Under This Limited Warranty?

This Limited Warranty is available to the original retail purchaser when the Product has only been used for personal, family, or household purposes. WM Technologies defines Products “used for personal, family, or household purposes” as any Products used in (1) any single-family dwelling or (2) a two-family owner-occupied solely residential building where the Product services the owner's residence. WM Technologies defines Products used in any other manner to be Products “used for business purposes.” This Limited Warranty does not provide coverage to you if you use the Product at any time for business purposes.

D. What Will WM Technologies Do To Correct Problems?

If WM Technologies determines during the Compressor Limited Warranty Period that the compressor is defective in material or workmanship, then WM Technologies will provide a replacement compressor. If WM Technologies determines during the Parts Limited Warranty Period that any part other than the compressor is defective in material or workmanship, then WM Technologies will provide a replacement part.

WM Technologies will provide replacement compressors and other parts free of charge. WM Technologies will furnish replacement compressors from the closest comparable heat pump model available from WM Technologies at the time of the replacement.

If WM Technologies provides a replacement compressor, then that replacement compressor will be covered under this Limited Warranty for the time remaining in the original Compressor Limited Warranty Period. If WM Technologies provides a replacement for any part other than the compressor, then that replacement part will be covered under this Limited Warranty for the time remaining in the original Parts Limited Warranty Period.

E. What Will WM Technologies Not Do To Correct Problems?

WM Technologies will not pay for the labor to remove any compressor or other part that is the subject of your warranty claim or to install replacements provided under this Limited Warranty. Additionally, WM Technologies will not pay for the cost of any tools, repair materials, or travel necessary to perform the removal or installation.

F. What Is Not Covered Under This Limited Warranty?

This Limited Warranty does not cover any Product that has been moved from its original installation site and any components that are not supplied by WM Technologies. Additionally, this Limited Warranty does not cover claims you make if the failure, malfunction, or unsatisfactory performance of, or damage to, your Product resulted from or is attributable to:

- (1) Inaccurate or incomplete information or data supplied or approved by any party other than WM Technologies;
- (2) The failure to properly size the Product for its use;

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- (3) Installation not done in accordance with manufacturer's instructions;
- (4) Services provided by and workmanship of the installer of the Product;
- (5) Components that are not supplied by WM Technologies;
- (6) Improper or negligent operation, adjustment, control settings, repair, care, or maintenance of the Products, or the failure to adjust, set the controls of, repair, care for, or maintain the Products;
- (7) Operation with improper water conditions that have caused deterioration or unusual deposits in the Indoor Unit (IDU) flat plate heat exchanger;
- (8) Freezing, accident, fire, flood, or other acts of God; abuse or misuse; unauthorized alteration; or power surges or failures;
- (9) Failure to maintain the proper water chemistry and pH level;
- (10) Failure or damage resulting from hard water scale buildup on the interior of the Indoor Unit (IDU) flat plate heat exchanger;
- (11) Normal wear and tear.

WM TECHNOLOGIES'S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR YOUR PRODUCT. IN NO EVENT SHALL WM TECHNOLOGIES BE RESPONSIBLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL (INCLUDING WITHOUT LIMITATION DAMAGE TO OR LOSS OF OTHER PROPERTY), OR PUNITIVE DAMAGES, WHETHER SUCH CLAIM OR ACTION IS BASED ON CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

ALL IMPLIED WARRANTIES ARE LIMITED IN THEIR DURATION TO THE APPLICABLE WARRANTY PERIOD STATED ABOVE. ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED IN THEIR ENTIRETY AFTER EXPIRATION OF THEIR APPLICABLE WARRANTY PERIOD SET FORTH ABOVE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

G. How Do You Make A Warranty Claim?

If you believe you have a claim under this Limited Warranty, please contact a heating or plumbing contractor of your choice. Your contractor will perform a diagnosis and advise you as to whether you may have a claim covered by this Limited Warranty. If your contractor advises you that you may have a claim covered by this Limited Warranty, then the contractor will file the claim with WM Technologies on your behalf. You must make all parts that are subject to a warranty claim available to your contractor for return to WM Technologies. If you have questions about this process or the status of your claim, you may contact the **Weil-McLain Warranty Center** at **1-800-654-2109**, or email wm.w@weil-mclain.com. In addition to the information provided here, you can find complete warranty details and procedures at www.weil-mclain.com.

H. How Can You Register Your Purchase?

Please register your purchase at www.weil-mclain.com. You must register the ECO Heat Pump Outdoor Unit (ODU) and Indoor Unit (IDU) within 90 days from the date of installation to activate the 5 year parts warranty. You will need to provide proof of purchase and provide product installation date. Registration is not required to activate your Compressor warranty or your 2 year parts warranty, but you should retain proof of purchase and installation date.

I. How Does State Law Relate To This Limited Warranty?

This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

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If you have any questions about your coverage under this Limited Warranty, please contact WM Technologies using the contact information provided above. To learn how to properly care for and maintain your Product, please review the printed information provided with your Product. You can also obtain this information at www.weil-mclain.com.