

## MARKETING BULLETIN

**DATE:** April 30, 2014 **PAGE:** 1 of 1

TO: All Weil-McLain Ultra Series Boiler Installers

SUBJECT: Ultra™ Series Boiler Safety Recall - Contractor Notice

Below is a copy of a letter that was mailed on April 21<sup>st</sup> via USPS to Contractors who install Weil-McLain boilers

## **IMPORTANT SAFETY RECALL NOTICE**

## FOR ULTRA GAS BOILER INSTALLERS

Date: April 21, 2014

Subject: Weil-McLain Ultra Series Boilers - Ultra 80, Ultra 105, Ultra 155 and Ultra 230

Dear Weil-McLain Ultra Series Boiler Installer:

Weil-McLain has received information indicating that a cap on the boiler manifold tube for Weil-McLain Ultra 80, Ultra 105, Ultra 155, and Ultra 230 MBH condensing, high-efficiency, gas-fired boilers manufactured **after June 1, 2012 and prior to March 11, 2014**, can crack and allow gas to leak. If this happens, a risk of fire or explosion may arise. The CP Number range of affected boilers is **CP 6557046** through **CP 6955985**. An illustration showing the locations of the boiler model and CP number labels is enclosed. Weil-McLain is aware of multiple instances of cracked caps, but only one incident of gas leakage and no fires have occurred.

If you purchased and installed one of these boilers, please contact Weil-McLain at **888-770-7139** immediately to obtain a replacement manifold.

Also enclosed with this notification are:

- Instructions for checking the gas manifold cap and, if necessary, repair steps
- Documentation and Reimbursement Initiation Form

NOTE: NO REIMBURSEMENT WILL BE MADE ON FORMS RECEIVED WITHOUT A CP NUMBER.

Compensation will only be provided for Ultra Series boilers with CP numbers

CP 6557046 through CP 6955985. Consumers may call Weil-McLain at 888-770-7139 or visit our website at

www.weil-mclain.com/en/weil-mclain/ultragasinfo or visit the U.S. Consumer Product Safety Commission's website www.cpsc.gov.

## Where do I find the boiler Serial Number (CP Number)?

Answer: Remove the front jacket by removing the two black thumb screws at the bottom. CP label is inside the boiler. See pictures below.



Two Thumb Screws



**CP** Number