

## MARKETING BULLETIN

**BULLETIN NO:** MB-1408 **DATE:** April 21, 2014 **PAGE:** 1 of 2

TO: All Weil-McLain Distributors and Agents

SUBJECT: Ultra™ Series Boiler Safety Recall

## IMPORTANT SAFETY RECALL NOTICE

Weil-McLain has received information indicating that a cap on the boiler manifold tube for Weil-McLain Ultra 80, Ultra 105, Ultra 155, and Ultra 230 MBH condensing, high-efficiency, gas-fired boilers manufactured **after June 1**, **2012 and prior to March 11**, **2014**, can crack and allow gas to leak. If this happens, a risk of fire or explosion can arise. The CP Number range of affected boilers is **CP 6557046** through **CP 6955985**. An illustration showing the locations of the boiler model and CP number labels is enclosed. Weil-McLain is aware of multiple instances of cracked caps, but only one incident of gas leakage and no fires have occurred.

Weil-McLain is initiating a program to inspect and, if necessary, to replace the manifolds on affected boilers. We must ask our distributors and agents to immediately take the following actions:

- Take inventory of your in-house Ultra 80, Ultra 105, Ultra 155, and Ultra 230 MBH condensing, highefficiency, gas-fired boilers gas boilers and check the CP numbers on the outside of each boiler
  package. Products within the CP # range CP 6557046 through CP 6955985 need to be returned to
  Weil-McLain. Contact your Weil-McLain sales representative or agent to arrange the return of
  product.
- 2. Mail or e-mail the enclosed notice, "IMPORTANT SAFETY RECALL NOTICE FOR ULTRA SERIES BOILER INSTALLERS, to all contractors who purchased Ultra 80, Ultra 105, Ultra 155, and Ultra 230 MBH condensing, high-efficiency, gas-fired boilers from you after June 1, 2012.
  - Weil-McLain will reimburse you \$1.00 for each postage mailing. Send an invoice to your local Sales Office, Attn: Area Manager, for reimbursement.
  - If you require additional envelopes, contact Weil-McLain at (888) 770-7139.
- 3. Post the enclosed "SAFETY RECALL" notice poster in a prominent location in your counter area.
  - Distributors, contractors, and consumers may contact Weil-McLain at 888-770-7139, visit our website at <a href="www.weil-mclain.com/en/weil-mclain/ultragasinfo">www.weil-mclain.com/en/weil-mclain/ultragasinfo</a> or visit the U.S. Consumer Product Safety Commission's web site at <a href="www.cpsc.gov">www.cpsc.gov</a>.

## Where do I find the boiler Serial Number (CP Number)?

Answer: Look at the outside of the boiler package to find the CP numbers on the labels marked "INSTALLER COPY" and "DISTRIBUTOR COPY." See picture below.



CP#s on Package Location



Larger View

Thank you for your assistance in this important matter.

**Enclosures**