







Weil-McLain brings you an important announcement!



Weil-McLain Marketing Bulletin MB1608 - July 29, 2016

Support Services Update For Distributors!

Dear Weil-McLain Distributors,

Weil-McLain is committed to addressing the needs of our distributors, contractors and installers, and we are excited to announce a new change effective Monday, August 1st,

Previously, our Consumer Relations, Technical Support, and Distributor Support (also commonly known as Customer Service) functions were reached by dialing separate toll-free numbers. Going forward, all three can now be reached by calling our new Support Services Line: 1-800-654-2109. You have just one telephone number to remember and store in your contacts going forward!

Once dialed, you'll hear a brief list of options allowing you to select the respective service department.

Departments that can be reached from our new Weil-McLain Support Services number are:

- Consumer Relations
- Distributor Support
- Technical Service
- Warranty

We hope you find this update helpful and that we've simplified how we do business.

Sincerely,

Rita Lopez **Customer Experience Manager** Weil-McLain















Click **here** for information on all of our locations.